2019 Vote to Update the Website!



2019 – 2020 Local Section Goals

Job Descriptions for Executive Roles



PayPal Trouble-Shooting



Increase/Confirm Membership List

IN PROGRESS

Update Website

DEPENDS ON YOUR VOTE

Conference/AGM

Save the Date! March 13, 2020

How we got here?

- The process of updating the membership list identified many challenges:
 - There are 500 registered users on the AIHA BC-Yukon Local Section website
 - Some members have multiple accounts and/or invalid emails
 - Updating of the list is done manually
 - Notification that a membership has expired is not automated
 - Current site allows multiple options for membership renewals
- Issues with PayPal this summer caused significant problems and delays in updating member accounts
- Main issue is not the website but the membership management platform.
- Combination of our increasing membership and antiquated system means our processes can no longer be managed manually.

Why do we need a new website?

- We <u>NEED</u> an membership management platform that allows the process of membership to be automated: registration, payment, management, expiry, notifications and distribution lists.
- We <u>NEED</u> a facelift to the website to ensure it is more intuitive and user-friendly to continue to grow our local section and membership.
- This extremely manual process has become unmanageable and not sustainable due to our growing membership and executive being volunteers.

The Executive has done their homework!

- As a result of concerns identified with AGM registration, membership accounts, and identification of active members we identified a list of deficiencies with the current website/membership management system. The executive then drew up a list of website requirements.
- Four developers were asked to quote on the scope of work and only 3 provided quotes.
- Additional calls and emails were completed to modify and confirm the scope as well as clarify the costs.
- Developers were interviewed by phone by the executive to provide additional information about the quotes.
- The executive voted to move forward with York and Chapel as the chosen developer and present to the membership for their vote.

When (and How) can you vote?

When: October 9th (10am) to October 23rd (10pm), voting will close at 10pm pm on October 23rd.

How: Vote online, instructions will be posted on the homepage of the current website.

If you have trouble online or don't wish to vote online, you will be able to vote <u>in person at the October monthly meeting</u>. If you are unable to vote online or in person, please contact <u>info@aihabc.org</u> before October 15th at noon.

What will you be voting on?

A combination of these 3 factors, if you don't agree with one factor \rightarrow you should vote No! But please educate yourself on why we need an update and the proposal provided by York and Chapel.

Cost

(\$7,800 + 10% contingency)

Developer:

York and Chapel Scope of Work:

Click Link Below

York and Chapel Proposal -

https://docs.google.com/presentation/d/129e1izVYISoXz4yt_rbBLyTWdKKFv_QskUaSpJYJotI/edit#slide=id.g5ee89ad63c_3_0

So why all the emails about verifying membership?

You must be an **ACTIVE** member to take part in the vote, this is why the executive has focused efforts on confirming membership – we want all members to have their say in this matter!

Students



Not paying members and therefore can't vote! **Inactive**



Inactive members haven't paid dues within last 12 months and cannot vote Active



Active and in good-standing members can vote!

If the membership says - YES!

- Work will commence right away, with the estimated completion date of January 15th.
- The Executive team will divide and conquer!
 - 1/3 of the team will project manage the website update;
 - The other 2/3's will focus on Conference/AGM events; and
 - o I believe our current team will be successful with this strategy.
- The new website will plan to be available for Conference/ AGM registration.
- It will have an updated look and intuitive user platform.
- More importantly, the new website will manage member registrations, payments, expiration notifications and distribution lists.

What happens if the vote is NO

- The Executive will cease work on updating the website until after the 2020 Conference/AGM and the website will continue function as is.
- Later in the executive year, we will conduct a survey to determine what the members' concerns were and why they voted no.
- At the Conference/AGM, we will include time for the membership to review concerns and discuss options.



Can we afford this?

Check out the newsletter for the Treasurer's financial update!



Any Questions?



- Come (or remote log-in) to our October Monthly Meeting – our proposed developer (Y&C) will be there with the current AIHA Executive team to answer any questions.
- We also will have a Mystery Night presentation!